



ENVIRONMENTAL POLICY

At Randles Hotel, we understand the importance of caring for our environment and precious natural surroundings in Killarney. We believe that our commitment to protecting our environmental legacy is a crucial element to creating and maintaining our unique Randles experience for our guests and team.

We are committed to implementing practices to protect our environment and are continuously working on the '50 Shades Greener Programme'. Our team are constantly working towards our 'Green Action Plan' that will help us to further understand, monitor, control and reduce our use of energy, water and production of waste. We continue to learn and upskill in this area and look forward to seeing our evolving practices positively impact our environment and business.

GREEN ACTION PLAN

CURRENT

- Eliminating single-use plastic
 - Miniature plastic shower gels, shampoo conditioners and other toiletries are minimised and have been replaced with larger refillable dispensers.
 - Compostable take away cups
 - Water bottles are glass, not plastic
 - All of our bottled water, for drinking purposes, are filtered water onsite.
 - LED lighting used throughout hotel
 - Food waste is monitored on a continual basis in order to reduce
 - Biodegradable, environmentally-friendly cleaning products used
 - All our employees follow our 'Think Before You Print' policy
 - All guest information is on your TV screen to reduce printing
 - Option to have your receipt for your stay emailed to you?
 - Access to EV charging point at the Randles Nissan Garage across the road.
- Randles Hotel is part of a group of 22 Killarney hotels which signed a very unique sustainability charter as core principle of our business, with an initial aim of cutting carbon emissions by 25%. The charter among the hotels the first of its kind within the hotel industry in Ireland is not only aimed at reducing carbon emissions but to collaborate and share best practices when it comes to sustainability.
- Air Source Heat Pump for hot water generation system to replace the existing gas fuelled Calorifiers and enable to run the domestic hot water on a

renewable efficient system – Energy Savings of 250,000 Kwh per annum, 40% Cost Savings per annum, 52,000 Kg CO2 saved per annum.

- Introduce Air to Water Heat Pump for pool water heating and ventilations temperatures, introducing a new low temperature AHU that runs and controls in a more efficient manner – Energy Savings of 400,000 Kwh per annum, 60% Cost Savings per annum, 82,000 Kg CO2 saved per annum. ***In 2024, as part of our commitment to sustainability, we made the strategic decision to close our leisure centre, resulting in a 10% reduction in our energy usage.*** This step reinforces our dedication to creating a greener, more sustainable future.
- Introducing 30Kw PV Panels on the roof of the hotel. Currently the Solar PV is creating surplus electricity and is producing 50% of the overall hotel usage on a daily basis- Energy savings 28,294 Kwh per annum, 13,451 Kg CO2 saved per annum, 20 Equivalent Trees Planted.
- Introduce a new Energy Management System with remote monitoring, to control and monitor significant energy usage in the building.
- Replace Fluorescent Lights in below and above ground car parks for new LED lights.

Future:

- Achieve **Green Hospitality Certification** or equivalent by 2026.
- To encourage and educate our Team with regard to sustainability practices & Include sustainability education in **100% of staff training programs** by March 2026.
- We commit to measuring our water, energy and waste usage monthly and then to reduce consumption where possible. It is our aim to make the following reductions in 2026:
 - Electricity & LPG by 5%
 - Water by 10%
 - General waste by 20%
 - Food waste by 5%
- Implement a guest feedback system for sustainability initiatives with a target participation rate of **70%** within 6 months.
- Reuse or recycle **70% of greywater** (e.g., for irrigation or flushing toilets) by end of 2026.
- Reduce laundry-related water usage by **20%** by implementing towel and linen reuse programs, with **90% guest participation** by end 2024 and continue to drive in 2026.
- Partner with local organizations to donate **100% of safe, surplus food** .

- Upgrade Windows to sectional blocks of the building.
- Upgrade insulation in certain areas of the building with heat losses.
- Introduce Car Parking Points in Car Park.
- Implement additional Solar PV panels.

For our Guests to be mindful of

- Turn off lights and electrical equipment when leaving your room
- Hang your towel in your bathroom if you wish to reuse, otherwise, it will be changed each day
- Do not allow water to run unnecessarily, inform our team if you notice any water leaks
- Use our segregated waste bins in your room, which will be collected for recycling by our housekeeping team
- Close the windows in your room if the heating is on, please use the thermostat or radiator valve to regulate the heating, our team are happy to help
- We welcome your feedback regarding our 'Green Action Plan' and thank you for your input